

"Marie en Marietjie" <mipmari@mweb.co.za>

2011/11/01 11:06 AM

To: <raj_parshotam@amway.com>

cc:

Subject: THANK YOU

Dear Raj,

We would like to express our sincere appreciation for the support we received from you and the Amway staff / officials after the unfortunate motor vehicle accident we experienced in Mauritius. As we do not have the contact details of all involved, we want to kindly request that you pass this message on to the relevant people.

You will never know what it meant to us when you all arrived at the clinic so shortly after the accident. It was very reassuring to see your faces and to experience the efficiency with which all formalities and arrangements were handled.

We want to specifically thank Marion, Ruth and Gwen, who did everything they could to assist and support us. Although one might argue that they merely did their job, the caring and love we experienced was incredible.

These ladies were phenomenal in the way they took charge of the situation, especially Marion, who ensured that Marietjie received the best treatment possible, accompanied her to the hospital, stayed with her and supported her throughout the day.

We have really experienced what it means to be part of the Amway family. You left no stone unturned to make it easier for us and to ensure that we are as comfortable and as well taken care of as possible. Although it was a traumatic experience, the memory of the love and support from the Amway family will stay with us forever. We are more convinced than ever that this is the company and the people we want to associate with!

Although our first Amway achievers trip took an unexpected turn, we trust that there will be many more (uneventful) ones in future.

Kind regards,

Marie van Loggerenberg & Marietjie Potgieter