



Liquefied Petroleum Gas  
Safety Association of  
Southern Africa

EMBASSY CONFERENCES  
P O Box 84  
CAPE TOWN  
8000

ATT: MS M SCHOEMAN

Re: LPGSASA Conference 2010

Dear Marion,

Well, that's another conference behind us and, once again, we can confirm that it was a success.

On behalf of the Board of Directors and Members of the LPGSASA we would like to thank Colleen and her support staff for the professional manner in which our Conference was run again this year.

Even though we have worked through a couple of these together, each one has its own peculiarities and requires some flexible handling. Even though we are used to last minute bookings, cancellations and queries, these still have to be addressed - and this year was no exception.

In our post-conference reviews, we have had no complaints or negative comments regarding any of the 'administrative' functions or operations before during or after the event which, we believe, is due largely to the experience and willingness of all involved at Embassy Conferences.

Once again, having Colleen and Laurie-Ann on site made a difference, as this took a lot of pressure off both Erna and I and allowed us to concentrate on the functions we had to focus on, without the repeated and often unnecessary interruptions. Their presence also ensured that our interfacing with the hotel and conference venue personnel was limited to the absolute necessary only.

Please convey our compliments and gratitude to all concerned and we wish you, and all at Embassy, a wonderful Festive Season and a memorable 2011.

Sincerely,

Kevin Robertson  
Communications Manager