



CONFINITIVE  
P O Box 84  
CAPE TOWN  
8000

ATT: MS M SCHOEMAN

Re: LPGSASA Conference 2008

Dear Marion,

On behalf of the Board of Directors and Members of the LPGSASA we would like to thank you and your staff for the professional manner in which the LPGSASA Conference was run this year.

We understand and appreciate that ours is a 'different' conference with many peculiar requests and demands yet, the conference flowed smoothly with minimal problems or hassles.

From the outset, we found your staff, especially Colleen, to be pleasant, helpful and professional which went a long way to ensuring that our conference was a success.

Having Colleen and Pauline on site made a difference as well, as they were always on hand to sort out any problems as and when they arose, no matter how trivial or serious. Our involvement with the hotel/conference venue personnel was mited as they were always on hand to intervene and sort out any complications, which allowed us to concentrate on the actual running of the conference.

Please convey our compliments and gratitude to all concerned and we look forward to na even better Conference 2009.

Sincerely,

Kevin Robertson  
Communications Manager

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